

# A TransUnion® Brand

# **Registration Guide**





# **Create Your Online Account**

## **Getting Started**

Just a few simple steps and you'll have comprehensive identity management and fraud protection from **IdentityForce**, a TransUnion brand.

Congratulations. You're ready to enjoy the benefits – and peace of mind – that IdentityForce provides.

IdentityForce is comprehensive identity security at your fingertips. This easy-to-use portal will help you:

# Monitor

**Monitor |** Continuous monitoring of your identity, privacy and credit by using innovative and proactive identity theft protection technology. We detect illegal selling of your personal, financial and credit information, providing robust monitoring required in today's connected world.



Alert | IdentityForce provides an early warning that your personal information is at risk. Our alerts are sent to your smartphone, tablet or computer, so you have the power to act before damage is done.



**Control |** When you want total identity control, count on IdentityForce. Understand your credit score and where or how your online information is being used. Protect your keystrokes, PIN numbers and credit card information.



**Recover |** Resolution Specialists offer comprehensive recovery services. We'll complete paperwork, make calls and handle every detail to restore your identity. And, you're covered by our nationwide \$1 million to \$2 million identity theft insurance policy. The amount of your insurance coverage varies depending on your specific IdentityForce membership plan.

### How to register your IdentityForce account

You'll receive an email from the **IdentityForce** team. Just click on the "Create Your Online Account" button to register and access valuable educational resources and our comprehensive set of products.

Action Required: Create Your Online Account Today1	
IdentityForce.	
Introducing: Your New Identity Th Protection	neft
Create Your Online Account To Get Started!	
CREATE YOUR ONLINE ACCOUNT	
Hello Jane,	
Thank you for signing up for IdentityForce identity theft protection. You just taken the first step in protecting your personal information. For over years, IdentityForce has been trusted by millions of members, and we excited to welcome you!	er 40
To get the most value, it will be important for you to complete setting u account.	ip your
IdentityForce:	
Name: Jane Access Code: 12345678 Live Support: 855-441-0270	
https://mybenefits.identityforce.com	
CREATE YOUR ONLINE ACCOUNT	
Be on the lookout for emails from <b>IdentityForce</b> to get important info about your Identity Theft Protection. If you're experiencing issues creat your online account, please call the Resolution Center at <b>855-441-027</b> further assistance.	ing
Sincerely, The IdentityForce Team	
Jdentityforce   9920 fracklin Spame Drive, Suite 250   Hettinghen, ND 21236   855–411.0270 Terms of Up:   Pinacy Volky Vou received this communication because you have Menthyforce Menthy Nova Menthyforce Menthy	

Registration Option 2 | If after your effective date you've deleted or can't find your welcome email, go to: https:// mybenefits.identityforce.com/starthere Fill in the four boxes, IGNORE the Access Code and click Get Started. If you require additional assistance, call Member Services at 855-441-0270.

# **IdentityForce Account Setup**

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### You'll be asked to add in your contact information and agree to the Terms & Conditions:

Zip Code

In order to complete your registration you must agree to the terms and

By checking this box. I agree to be bound by the Terms of Use and

Zip Code

conditions.

8 Terms & Conditions

Privacy Notice.

Complete each step	by entering your information in the required fields.
Primary Email	Email Address
Full Name	First Name
	Middle Initial (Optional)
	Last Name
Date of Birth	Month V Day V Year V
Country	United States of America
Mobile Number	Mobile Number
	rmation 2 of 2 y entering your information in the required fields.
	rmation 2 of 2
Complete each step l	rmation 2 of 2
Complete each step l	rmation 2 of 2 or entering your information in the required fields.

#### Next, you will set up your password and security questions:

Update this frequently	to keep your account secure		
Password			
	Must be at least 8 characters		
	<ul> <li>Must contain at least one upper</li> </ul>	case	
	<ul> <li>Must contain at least one lower</li> </ul>		
	<ul> <li>Must contain at least one numb</li> </ul>	er	
	<ul> <li>Must contain at least one specia</li> </ul>	l character	
Confirm Password			
Security Question 1			
security Question 1	Choose a Question	~	
Answer			
Security Question 2	Choose a Question	~	
-	···· Choose a Question ····		
Answer			
Security Question 3	Choose a Question	~	

#### Then you will be prompted to enable Two Factor Authentication to further secure your account:

Two Factor Authen		additional security for you	r account. We will cond vo	
authentication code. Please sele			r account, we will send yo	Ju an
Delivery Method	Select	~		
			Previous	Nex

#### To complete your account set up, click "Done":

8	Complete Registration	
	Click 'Done' below to enter your account Dashboard. You can update or add information on your Dashboard or unde Account at any time.	r Manage
	Previous	Done

Following initial registration, consider changing your primary email address to your personal vs. work email address, ensuring future ease of access.

# IdentityForce Account Setup

Once in your dashboard, members with credit monitoring will need to authenticate their credit in four easy steps:

	SSN Verification
▲ Verify your identity for your	Enter your Social Security Number *
IdentityForce service	
To activate your service, please complete the further steps.	Confirm your Social Security Number *
Authenticate	Cancel Submit

Disclosure / Consent

You understand that by clicking on the I AGREE button immediately following this notice, you are providing "written instructions" to Sontiq, Inc., a TransUnion company, and its contractors and all third party data sources and suppliers, and all of the credit report agencies, under the Fair Credit Reporting Act, as amended, authorizing such entities to obtain information from your personal credit profile from any credit reporting agency. You further authorize Sontiq, Inc., a TransUnion company, TransUnion and each of their respective subsidiaries, affiliates, divisions, contractors and all third party data sources and suppliers, and all credit reporting agencies, to obtain and monitor such information solely in connection with the Identity Protection Service.

Cancel

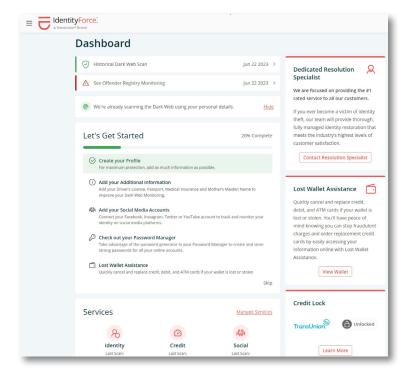
I Agree

æ	4
Verify your Identity	
Protecting the privacy of your information is our highest priority. T verify your identity, you'll need to request a one-time passcode to your mobile device, via text message or voice call.	0
Standard text message and voice rates apply.	$\odot$
Send Me A Text Message	Your Identity Has Been Successfully
Call My Phone	Verified
Cancel	Your identity has been successfully verified against your credit profile. Your credit service is now active.
	Continue

# **Getting Started**

Once in your IdentityForce account, follow our quick start guide to begin adding in your additional information, financial accounts and social media accounts.

You will also have one-click access to a dedicated resolution specialist and the ability to set up Lost Wallet Assistance:



In your Identity Vault, you can add in additional personal information, your address and other information you would like monitored, access to secure storage for images and documents and our Password Manager:

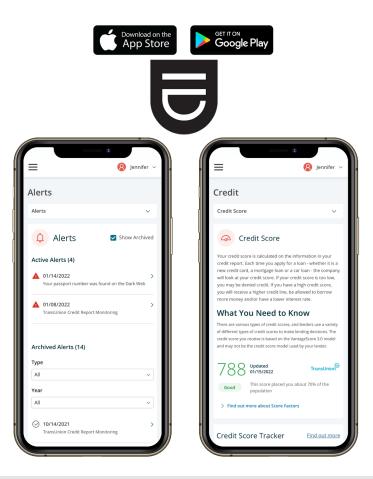
Identit	y Vault		
Monitored In	fo Secure Storage Password	i Manager	
For	ersonal Information maximum detection, add as much in vity associated with your personal inf	formation as possible. We are continuously scanning for potential fraud and su	Edit 🖉
Em Pho Dat		Joseph Bloggs joseph.bloggs@gmail.com +1 (555) 355-1234 12 Jan 1980 XXXX - XX - 9876	
Ac Street	ddress	63 Springfield Drive	Edit 🖉
City Sta	/	os springheid Unive Springfield California 90262	
(i) Ac	dditional Information		Edit 🖉
Pas	ver's License isport dical Insurance ther's Malden Name		

# Anywhere, Anytime Access

Access IdentityForce – anywhere, anytime. On your PC, tablet or smartphone with our **IdentityForce** mobile application available for both Apple and Android devices<sup>2</sup>. In addition to valuable tools and information, you'll have immediate access to our Resolution Center Support Team.

<sup>2</sup> Depending on your specific IdentityForce membership plan, inclusion of the mobile app

or availability by platform may vary. IdentityForce: Dashboard Historical Dark Web Scan lun 22 2023 > Dedicated Resolution R Specialist Jun 22 2023 > A Sex Offender Registry Monitoring We are focused on providing the #1 rated service to all our customers. @ We're already scanning the Dark Web using your personal details. Hide If you ever become a victim of identity theft, our team will provide thorough, fully managed identity restoration that Let's Get Started meets the industry's highest levels of 20% Complete customer satisfaction. Contact Resolution Specialist ⊘ Create your Profile (i) Add your Additional Information Add your Driver's License, Passport, Media improve your Dark Web Monitoring. Lost Wallet Assistance 🚺 Ouickly cancel and replace credit Add your Social Media Accounts debit, and ATM cards if your wallet is lost or stolen. You'll have peace of identity on social media platform mind knowing you can stop fraudulent charges and order replacement credi Check out your Password Manage



For more information, call 855-441-0270

Or visit mybenefits.identityforce.com

# Protecting What Matters Most

Identity Protection and Financial Wellness for the Whole Family

IdentityForce, a TransUnion<sup>®</sup> brand, has been helping people protect their identity and credit for more than 40 years.

Our credit health and financial account protection capabilities enable you to monitor your finances and understand the key factors that affect your credit score. Similarly, our award-winning identity theft protection features – such as BreachIQ<sup>M</sup> – help you to guard against fraud and scams.

Our enriched family identity restoration and Child Identity Monitoring features are tailored to protect your family.

## The Risks are Real

1 in 5 people have lost money to an imposter scam<sup>1</sup>

## 307% jump

in account takeover fraud over two years<sup>2</sup>

33% of identity theft victims experienced a loss of \$10,000 or more<sup>3</sup>

1 FTC, 2021 Consumer Sentinel Network Data Book, 2022 2 Sift, Q3 Digital Trust and Safety Index, 2021 3 ITRC, Consumer Impact Report, 2022

IdentityForce





Factor 5: Completion of risk mitigation action



## Comprehensive Protection For You and Your Family

- All plans include family protection features aimed at protecting everyone from your children to the senior family members in your life.
- Fully managed identity restoration for household members, including seniors and children who are most vulnerable to identity fraud attacks.
- Both employee and family plans include up to 10 dependent children. Family plans include up to 10 adult household members.\*
- \* Children 18-years old and under will be enrolled in child monitoring features specifically designed for minors. IdentityForce identity protection enrollment is limited to employees and their eligible dependents.

## Personalized BreachIQ™ Risk Scores and Action Plan

- All plans include our exclusive BreachIQ search tool, which enables you to search your past breach history and learn what you can do to protect yourself from past data compromises.
- BreachIQ scours a proprietary breach universe consisting of dark web and other breach databases to identify risks that are missed by dark web scans alone.
- With each BreachIQ Risk Score, we provide a list of potential risks and a detailed action plan of how to protect you or your family members.
- Premium plans include BreachIQ's highly personalized Identity Safety Score<sup>™</sup> and action plan that combines all of your identity risks and protections and changes as soon as you take action.

## Financial Wellness and Credit Health

- Enhanced credit alerts provide more insights into the important actions you can take toward greater financial wellness.
- Score change alerts help you stay on top of your credit activity that may impact your credit standing.
- Daily credit reports, along with our credit simulator and score tracker, provide more detailed tracking of your progress.
- Our education resource center includes resources for safeguarding your financial health and identity safety with timely tips, videos and live webinars.
- With Credit Lock, you can lock and unlock your TransUnion credit report with the touch of a button, helping prevent criminals from opening or extending credit in your name.

#### **IDENTITY PROTECTION**

Dark Web Monitoring	•
Phishing and Botnet Monitoring NEW!	•
Change of Address Monitoring (USPS)	•
Court Records Monitoring	•
Sex Offender Registry Notification	•
Smart SSN Tracker	•
Short Term Loan Monitoring	•
Social Media Identity Monitoring	•
Medical ID Fraud Protection	•
Identity Vault and Secure Storage	•
Breach IQ™ Breach Search, Score, Risks	•
Breach IQ™ Personalized ID Safety Score and Action Plan	•
Financial Account Takeover Monitoring	٠

#### **MOBILE DEVICE AND PC PROTECTION**

Mobile App (iOS and Android)	•
Password Manager	•
Mobile Attack Control	٠
Spyware, Unsecured Wi-Fi and Spoofed Networks	•
Secure My Network (VPN)	•
Online PC Protection Tools	٠
Phishing Protection and Website Blocker	•
Spyware and Screen Capture Protection	•
Ransomware Protection	•

#### CHILD MONITORING - COMPLIMENTARY!\*

	Child Identity Monitoring	
/atch	Child Social Media Identity Monitoring	
<b>R</b> .	Child Credit Freeze and Lock Assistance	
TT.	Child Credit Activity Monitoring	

#### FAMILY PLAN FEATURES - see pricing below

For maximum protection of you and your family, enroll in the Premium plan and extend it to include all of your premium plan features for up to 10 additional adult family members in your household plus Senior Fraud.

#### PRICING\*\*\*\*

**UltraSecure Premium** 

\$8.99 | individual plan | monthly

\$16.99 | family plan | monthly

\* Complimentary Child Watch included in all plans.

\*\* Deceased Household Member Fraud Remediation available for adults or eligible dependents enrolled in an active IdentityForce Family Plan at the time of their death \*\*\* Coverage varies in New York

\*\*\*\* Please review the benefits materials provided by your employer and reach out to them with any questions you might have. Identity Theft Protection may be provided to you at no cost, or in certain circumstances, for an additional, payroll deducted charge. If applicable, your employer will be able to speak to the payroll deduction process by which you agree to pay. If you wish to cancel your Identity Theft Protection, please coordinate with your employer.

## **Easy to Enroll**

- 1. Enroll along with other voluntary benefits through your employer.
- 2. Receive welcome email. If you do not receive the email, please check your spam folder.
- 3. Click the link in your welcome email to complete registration and access your Identity Protection Dashboard.

## **Questions? Call Member Services at 1-855-441-0270**

#### ABOUT IDENTITYFORCE

IdentityForce, a TransUnion brand, offers proven identity, privacy and credit security solutions. We combine advanced detection technology, timely alerts, identity recovery services and 24/7 support with over 40 years of experience to get the job done. We are trusted by millions of people, global 1000 organizations and the U.S. government to protect what matters most.

#### **RESTORATION SERVICES**

24/7 Customer Support •
Fully Managed Family Restoration
Restoration for Pre-Existing Identity Theft
Deceased Family Member Fraud Remediation"
Stolen Funds Replacement •
Lost Wallet Assistance •
\$2M Household Expense Reimbursement Insurance ***
\$25K Ransomware Expense Reimbursement $ullet$
\$25K Social Engineering Expense Reimbursement •
\$25K Cyberbullying Expense Reimbursement •
Senior Fraud Resolution (on Family Plans)

#### **CREDIT HEALTH AND FINANCIAL ACCOUNT PROTECTION**

Bank and Credit Card Alerts	•
401(k), HSA and Investment Account Activity Alerts	•
Financial Calculators	•
Education Resource Center	•
Credit Score Simulator	•
Credit Score Tracker (monthly)	•
Credit Freeze and Lock Assistance	•
TransUnion Credit Lock and Alerts	•
Credit Monitoring TransUnion (daily)	•
Score Change Alerts (+/- 10 points)	•
Credit Monitoring – 3 credit bureaus (daily)	•
Credit Report and Score – 3 credit bureaus (monthly)	•
Financial Wellness Coaching NEW!	٠

#### What You Need to Know

The credit scores provided are based on the VantageScore® 3.0 model. Lenders use a variety of credit scores and are likely to use a credit score different from the VantageScore® 3.0 to assess your creditworthiness.

#### Get the MySontiq app:



global 1000 organiza