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# Registration Guide



# Create Your Online Account

## Getting Started

Just a few simple steps and you'll have comprehensive identity management and fraud protection from IdentityForce, a TransUnion brand.

Congratulations. You're ready to enjoy the benefits – and peace of mind – that IdentityForce provides.

IdentityForce is comprehensive identity security at your fingertips. This easy-to-use portal will help you:



### Monitor

**Monitor** | Continuous monitoring of your identity, privacy and credit by using innovative and proactive identity theft protection technology. We detect illegal selling of your personal, financial and credit information, providing robust monitoring required in today's connected world.



### Alert

**Alert** | IdentityForce provides an early warning that your personal information is at risk. Our alerts are sent to your smartphone, tablet or computer, so you have the power to act before damage is done.



### Control

**Control** | When you want total identity control, count on IdentityForce. Understand your credit score and where or how your online information is being used. Protect your keystrokes, PIN numbers and credit card information.

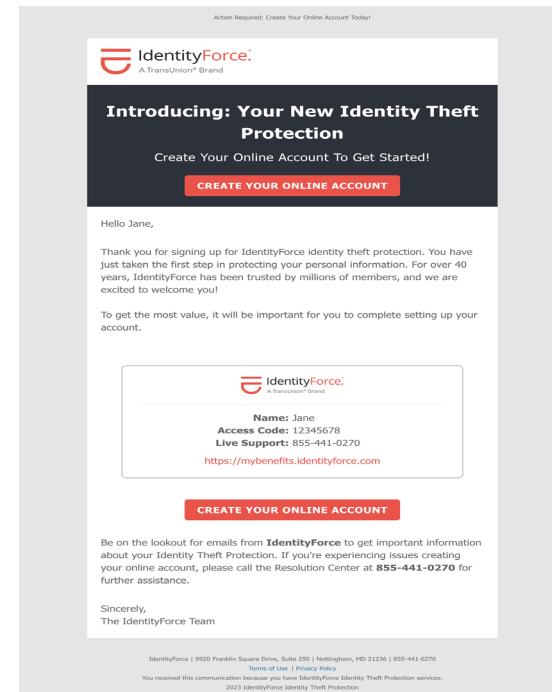


### Recover

**Recover** | Resolution Specialists offer comprehensive recovery services. We'll complete paperwork, make calls and handle every detail to restore your identity. And, you're covered by our nationwide \$1 million to \$2 million identity theft insurance policy. The amount of your insurance coverage varies depending on your specific IdentityForce membership plan.

## How to register your IdentityForce account

You'll receive an email from the IdentityForce team. Just click on the "Create Your Online Account" button to register and access valuable educational resources and our comprehensive set of products.



**Registration Option 2** | If after your effective date you've deleted or can't find your welcome email, go to: <https://mybenefits.identityforce.com/starthere>  
Fill in the four boxes, IGNORE the Access Code and click Get Started. If you require additional assistance, call Member Services at 855-441-0270.

# IdentityForce Account Setup

You'll be asked to add in your contact information and agree to the Terms & Conditions:

**Contact Information 1 of 2**

Complete each step by entering your information in the required fields.

**Primary Email**

**Full Name**

**Date of Birth**

**Country**

**Mobile Number**

**Contact Information 2 of 2**

Complete each step by entering your information in the required fields.

**Street**

**City**

**State**

**Zip Code**

**Terms & Conditions**

In order to complete your registration you must agree to the terms and conditions.

By checking this box, I agree to be bound by the [Terms of Use](#) and [Privacy Notice](#).

Next, you will set up your password and security questions:

**Password and Security Questions**

Update this frequently to keep your account secure

**Password**   
 Must be at least 8 characters  
 Must contain at least one upper case  
 Must contain at least one lower case  
 Must contain at least one number  
 Must contain at least one special character

**Confirm Password**

**Security Question 1**

**Answer**

**Security Question 2**

**Answer**

**Security Question 3**

**Answer**

Previous **Next**

Then you will be prompted to enable Two Factor Authentication to further secure your account:

**Two Factor Authentication**

For your protection, we provide two-factor authentication as additional security for your account. We will send you an authentication code. Please select a delivery option to receive your code.

**Delivery Method**

Previous **Next**

To complete your account set up, click "Done":

**Complete Registration**

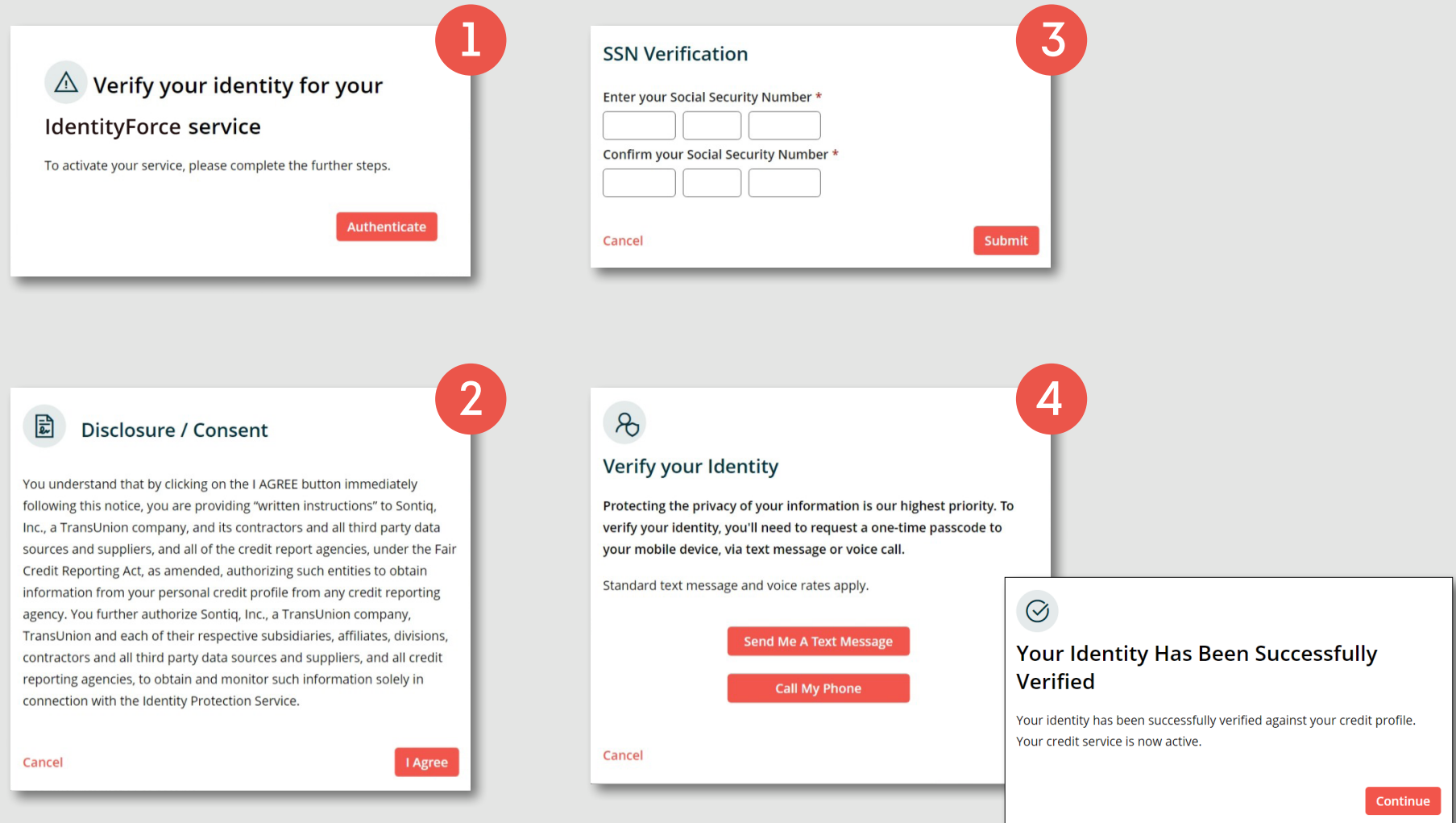
Click 'Done' below to enter your account Dashboard. You can update or add information on your Dashboard or under Manage Account at any time.

Previous **Done**

Following initial registration, consider changing your primary email address to your personal vs. work email address, ensuring future ease of access.

# IdentityForce Account Setup

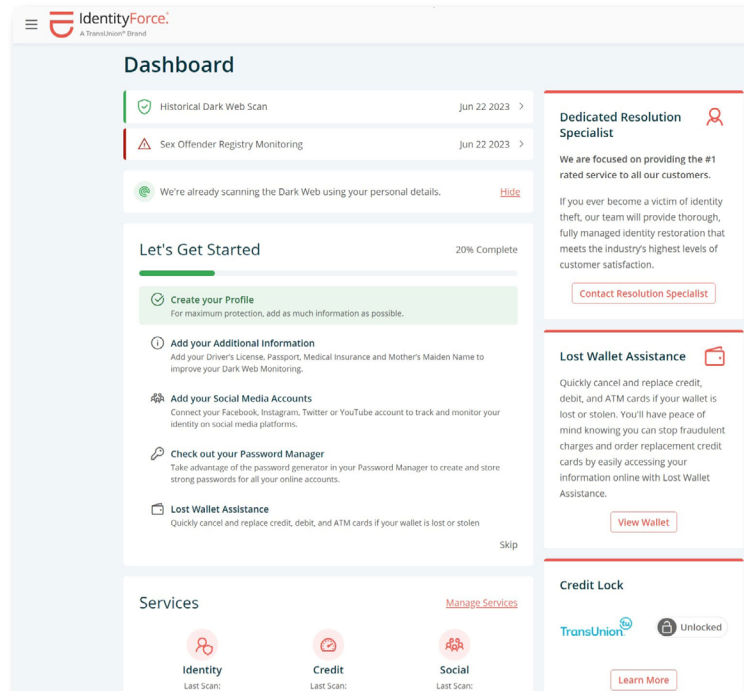
Once in your dashboard, members with credit monitoring will need to authenticate their credit in four easy steps:



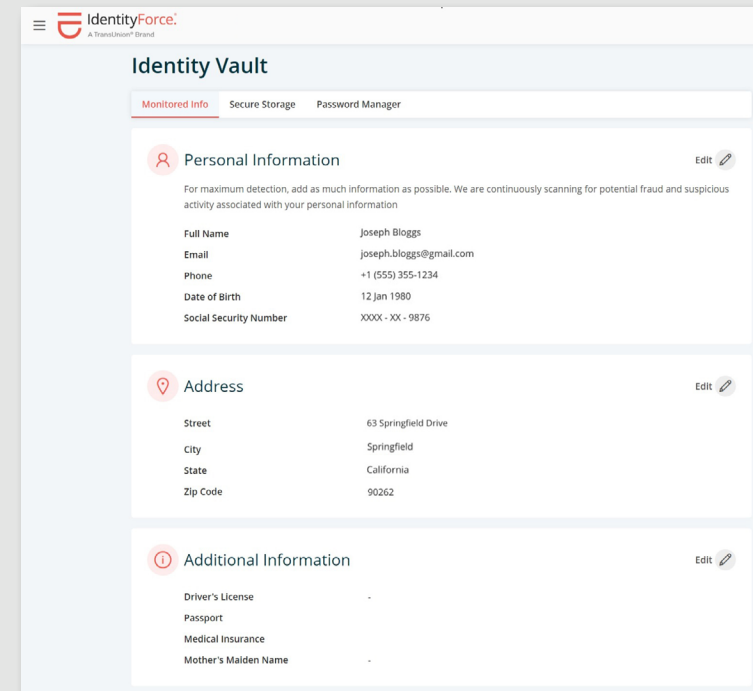
# Getting Started

Once in your IdentityForce account, follow our quick start guide to begin adding in your additional information, financial accounts and social media accounts.

You will also have one-click access to a dedicated resolution specialist and the ability to set up Lost Wallet Assistance:



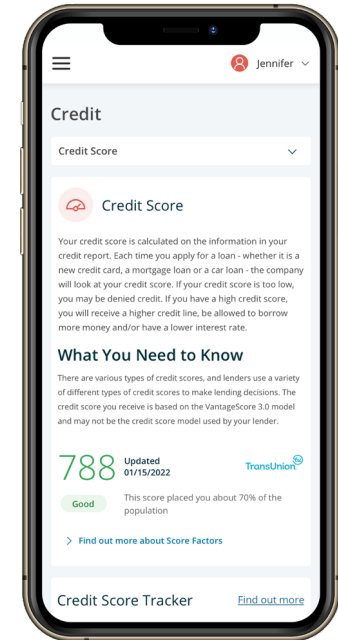
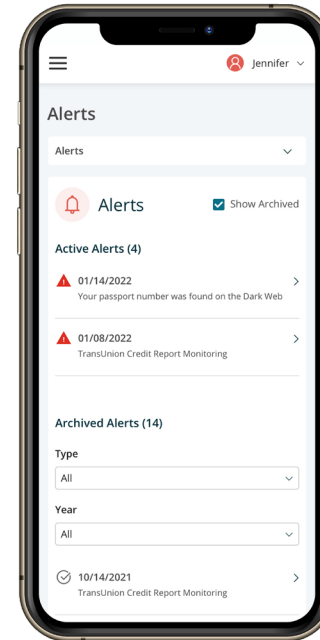
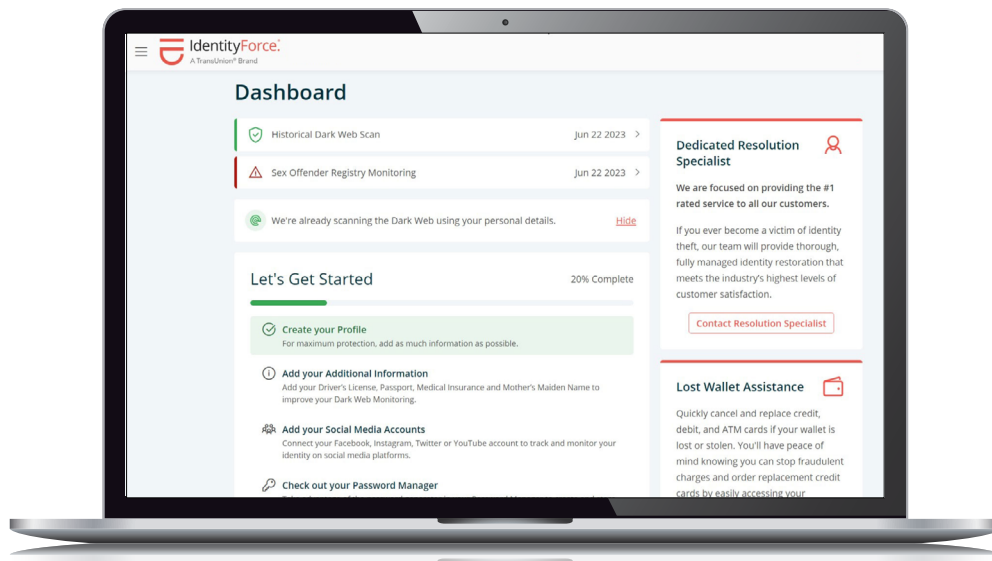
In your Identity Vault, you can add in additional personal information, your address and other information you would like monitored, access to secure storage for images and documents and our Password Manager:



# Anywhere, Anytime Access

Access IdentityForce – anywhere, anytime. On your PC, tablet or smartphone with our **IdentityForce** mobile application available for both Apple and Android devices<sup>2</sup>. In addition to valuable tools and information, you'll have immediate access to our Resolution Center Support Team.

<sup>2</sup> Depending on your specific IdentityForce membership plan, inclusion of the mobile app or availability by platform may vary.



For more information, call 855-441-0270

Or visit [mybenefits.identityforce.com](https://mybenefits.identityforce.com)



# Protecting What Matters Most

## Identity Protection and Financial Wellness for the Whole Family

IdentityForce, a TransUnion® brand, has been helping people protect their identity and credit for more than 40 years.

Our credit health and financial account protection capabilities enable you to monitor your finances and understand the key factors that affect your credit score. Similarly, our award-winning identity theft protection features – such as BreachIQ™ – help you to guard against fraud and scams.

Our enriched family identity restoration and Child Identity Monitoring features are tailored to protect your family.

### The Risks are Real

**1 in 5 people** have lost money to an imposter scam<sup>1</sup>

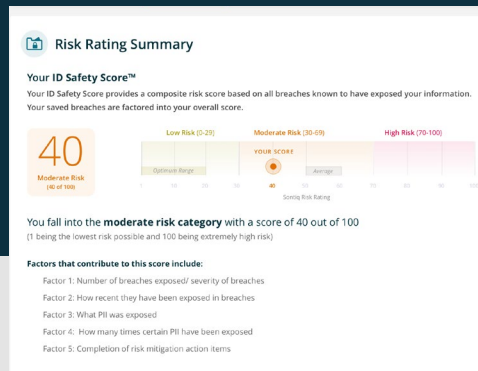
**307% jump** in account takeover fraud over two years<sup>2</sup>

**33% of identity theft victims** experienced a loss of \$10,000 or more<sup>3</sup>

1 FTC, 2021 Consumer Sentinel Network Data Book, 2022

2 Sift, Q3 Digital Trust and Safety Index, 2021

3 ITRC, Consumer Impact Report, 2022



## Comprehensive Protection For You and Your Family

- All plans include family protection features aimed at protecting everyone from your children to the senior family members in your life.
- Fully managed identity restoration for household members, including seniors and children who are most vulnerable to identity fraud attacks.
- Both employee and family plans include up to 10 dependent children. Family plans include up to 10 adult household members.\*

\* Children 18-years old and under will be enrolled in child monitoring features specifically designed for minors. IdentityForce identity protection enrollment is limited to employees and their eligible dependents.

## Personalized BreachIQ™ Risk Scores and Action Plan

- All plans include our exclusive BreachIQ search tool, which enables you to search your past breach history and learn what you can do to protect yourself from past data compromises.
- BreachIQ scours a proprietary breach universe consisting of dark web and other breach databases to identify risks that are missed by dark web scans alone.
- With each BreachIQ Risk Score, we provide a list of potential risks and a detailed action plan of how to protect you or your family members.
- Premium plans include BreachIQ's highly personalized Identity Safety Score™ and action plan that combines all of your identity risks and protections and changes as soon as you take action.

## Financial Wellness and Credit Health

- Enhanced credit alerts provide more insights into the important actions you can take toward greater financial wellness.
- Score change alerts help you stay on top of your credit activity that may impact your credit standing.
- Daily credit reports, along with our credit simulator and score tracker, provide more detailed tracking of your progress.
- Our education resource center includes resources for safeguarding your financial health and identity safety with timely tips, videos and live webinars.
- With Credit Lock, you can lock and unlock your TransUnion credit report with the touch of a button, helping prevent criminals from opening or extending credit in your name.



**IDENTITY PROTECTION**

Dark Web Monitoring	●
Phishing and Botnet Monitoring <b>NEW!</b>	●
Change of Address Monitoring (USPS)	●
Court Records Monitoring	●
Sex Offender Registry Notification	●
Smart SSN Tracker	●
Short Term Loan Monitoring	●
Social Media Identity Monitoring	●
Medical ID Fraud Protection	●
Identity Vault and Secure Storage	●
Breach IQ™ Breach Search, Score, Risks	●
Breach IQ™ Personalized ID Safety Score and Action Plan	●
Financial Account Takeover Monitoring	●

**MOBILE DEVICE AND PC PROTECTION**

Mobile App (iOS and Android)	●
Password Manager	●
Mobile Attack Control	●
Spyware, Unsecured Wi-Fi and Spoofed Networks	●
Secure My Network (VPN)	●
Online PC Protection Tools	●
Phishing Protection and Website Blocker	●
Spyware and Screen Capture Protection	●
Ransomware Protection	●

**CHILD MONITORING – COMPLIMENTARY!\***

Child Identity Monitoring	●
Child Social Media Identity Monitoring	●
Child Credit Freeze and Lock Assistance	●
Child Credit Activity Monitoring	●

**FAMILY PLAN FEATURES** – see pricing below

For maximum protection of you and your family, enroll in the Premium plan and extend it to include all of your premium plan features for up to 10 additional adult family members in your household plus Senior Fraud.

**PRICING\*\*\*\***

UltraSecure Premium

**\$8.99** | individual plan | monthly**\$16.99** | family plan | monthly

\* Complimentary Child Watch included in all plans.

\*\* Deceased Household Member Fraud Remediation available for adults or eligible dependents enrolled in an active IdentityForce Family Plan at the time of their death

\*\*\* Coverage varies in New York

\*\*\*\* Please review the benefits materials provided by your employer and reach out to them with any questions you might have. Identity Theft Protection may be provided to you at no cost, or in certain circumstances, for an additional, payroll deducted charge. If applicable, your employer will be able to speak to the payroll deduction process by which you agree to pay. If you wish to cancel your Identity Theft Protection, please coordinate with your employer.

**RESTORATION SERVICES**

24/7 Customer Support	●
Fully Managed Family Restoration	●
Restoration for Pre-Existing Identity Theft	●
Deceased Family Member Fraud Remediation**	●
Stolen Funds Replacement	●
Lost Wallet Assistance	●
\$2M Household Expense Reimbursement Insurance***	●
\$25K Ransomware Expense Reimbursement	●
\$25K Social Engineering Expense Reimbursement	●
\$25K Cyberbullying Expense Reimbursement	●
Senior Fraud Resolution (on Family Plans)	●

**CREDIT HEALTH AND FINANCIAL ACCOUNT PROTECTION**

Bank and Credit Card Alerts	●
401(k), HSA and Investment Account Activity Alerts	●
Financial Calculators	●
Education Resource Center	●
Credit Score Simulator	●
Credit Score Tracker (monthly)	●
Credit Freeze and Lock Assistance	●
TransUnion Credit Lock and Alerts	●
Credit Monitoring TransUnion (daily)	●
Score Change Alerts (+/- 10 points)	●
Credit Monitoring – 3 credit bureaus (daily)	●
Credit Report and Score – 3 credit bureaus (monthly)	●
Financial Wellness Coaching <b>NEW!</b>	●

**What You Need to Know**

The credit scores provided are based on the **VantageScore® 3.0** model. Lenders use a variety of credit scores and are likely to use a credit score different from the **VantageScore® 3.0** to assess your creditworthiness.

**Get the MySontiq app:****Easy to Enroll**

1. Enroll along with other voluntary benefits through your employer.
2. Receive welcome email. If you do not receive the email, please check your spam folder.
3. Click the link in your welcome email to complete registration and access your Identity Protection Dashboard.

**Questions? Call Member Services at 1-855-441-0270****ABOUT IDENTITYFORCE**

IdentityForce, a TransUnion brand, offers proven identity, privacy and credit security solutions. We combine advanced detection technology, timely alerts, identity recovery services and 24/7 support with over 40 years of experience to get the job done. We are trusted by millions of people, global 1000 organizations and the U.S. government to protect what matters most.